



Privacy Policy

Last updated: September 2026

1. About SkillZone Soccer

SkillZone Soccer is the overarching brand under which a number of football coaching and player-development businesses operate.

The SkillZone Soccer brand includes programmes and services operated by a number of separate limited companies.

Each company is responsible for the services and memberships it provides and, where applicable, acts as the data controller for personal information relating to those services.

2. Our Companies and Data Controllers

Depending on the programme or centre with which you or your child is registered, the relevant data controller will be:

Platinum Soccer Centres Surrey Limited

Company number: 11292050

Registered office: 3 Anchor Crescent, Knaphill, Woking, GU21 2PD

Responsible for personal information relating to players, parents, guardians and customers using programmes operated by Platinum Soccer Centres Surrey Limited.

Platinum Soccer Centres Hampshire Limited

Company number: 13517427

Registered office: 3 Anchor Crescent, Knaphill, Woking,, GU21 2PD

Responsible for personal information relating to players, parents, guardians and customers using programmes operated by Platinum Soccer Centres Hampshire Limited.

Platinum Soccer Centres Middlesex Limited

Company number: 14925847

Registered office: 3 Anchor Crescent, Knaphill, Woking, GU21 2PD

Responsible for personal information relating to players, parents, guardians and customers using programmes operated by Platinum Soccer Centres Middlesex Limited.

Platinum Plus Soccer Centres Ltd

Company number: 16580355

Registered office: 3 Anchor Crescent, Knaphill, Woking, GU21 2PD

Responsible for personal information relating to players, parents, guardians and customers using programmes operated by Platinum Plus Soccer Centres Ltd.

For simplicity, throughout this Privacy Policy, **“SkillZone”, “SkillZone Soccer”, “we”, “us” and “our”** refer to the SkillZone Soccer brand and/or the relevant SkillZone Soccer company responsible for the programme or service concerned.

3. Our Commitment to Privacy

We are committed to protecting the privacy and personal information of players, parents, guardians and customers.

We process personal information in accordance with applicable UK data-protection legislation, including the **UK General Data Protection Regulation (UK GDPR)** and the **Data Protection Act 2018**.

As our football programmes predominantly involve children and young people, we take particular care when collecting, using, storing and sharing children's personal information.

4. Information We Collect

Depending upon the programme or service, we may collect information including:

Player Information

- name;
- date of birth and age;
- gender where relevant;
- address where required;
- football experience and playing history;
- current or previous football club;
- preferred playing position;
- programme, centre and training group;
- attendance information;
- trial and assessment information;
- coaching and player-development information;
- fixture, squad and competition information;
- photographs and video where appropriate; and

- other information reasonably required to provide our programmes.

Parent and Guardian Information

We may collect:

- name;
- email address;
- telephone number;
- address;
- relationship to the player;
- emergency contact information;
- membership and booking information; and
- payment and transaction information.

Medical and Additional Needs Information

Where necessary for a player's safe participation, we may collect relevant information concerning:

- medical conditions;
- allergies;
- injuries;
- medication;
- disabilities;
- additional needs;
- emergency treatment requirements; and
- other relevant health information.

We only request information that we reasonably need to provide a safe and appropriate service.

Safeguarding Information

Where a safeguarding or welfare concern arises, we may record information necessary to protect a child or another individual and to meet our safeguarding responsibilities.

Safeguarding information is treated as particularly sensitive and access is restricted to appropriate authorised individuals.

5. How We Collect Information

We may collect personal information when you:

- make an enquiry;
- register your child for a trial or assessment;
- accept a place within one of our programmes;
- register for membership;
- book a camp, fixture, event or other service;
- complete an online form;
- use our website, registration or membership systems;
- communicate with us;
- provide information to one of our coaches or staff members; or
- participate in a SkillZone Soccer programme.

We may also receive appropriate information from schools, football clubs, venues, competition organisers, payment providers and partner organisations.

6. How We Use Personal Information

We may use personal information to:

- process enquiries and trial applications;
- register players;
- administer memberships and payments;
- organise coaching sessions;
- place players in appropriate groups;
- record attendance;
- assess and support player development;
- communicate with parents and guardians;
- provide information about sessions and venues;
- organise fixtures, tournaments and events;
- manage squads and player availability;
- administer camps;
- manage medical requirements and emergencies;
- safeguard children;
- investigate accidents, incidents or complaints;
- maintain appropriate financial and business records;
- administer our websites and systems;
- improve our programmes;
- comply with legal, insurance and safeguarding obligations; and
- communicate information about relevant SkillZone Soccer services where permitted by law.

7. Our Lawful Bases for Processing

We will only process personal information where we have an appropriate lawful basis.

Depending upon the circumstances, this may include:

Contract – where processing is necessary to provide a membership, coaching programme, camp or other service purchased or requested.

Legitimate interests – where processing is reasonably necessary to operate and improve our programmes and those interests do not override the individual's rights and interests.

Legal obligation – where information must be processed to meet a legal or regulatory requirement.

Vital interests – where processing is necessary to protect someone's life or physical safety, such as during a medical emergency.

Consent – where consent is the appropriate basis, including certain marketing activities or promotional use of photographs and video.

We take particular care when determining the appropriate lawful basis for processing children's information.

Where health or other special-category information is processed, we will also rely upon an appropriate additional condition as required by data-protection law.

8. Children's Personal Information

Our services primarily involve children and young people and we recognise that their personal information requires particular protection.

We aim to:

- collect only information that we reasonably require;
- use children's information only for appropriate purposes;
- provide clear information about how it is used;
- restrict access appropriately;
- take particular care with medical and safeguarding information;
- consider the child's age and understanding where appropriate; and
- put children's welfare and best interests at the centre of decisions involving their information.

Parents and guardians will normally provide information on behalf of younger players.

Children may also have rights in relation to their own personal information depending upon their age, understanding and circumstances.

9. Sharing Information Across the SkillZone Soccer Brand

Although the companies operating under the SkillZone Soccer brand are separate legal entities, they work together to provide a joined-up football and player-development pathway.

There may therefore be circumstances where it is appropriate and lawful for personal information to be shared between SkillZone Soccer companies.

For example, this may occur where a player:

- progresses from a Development Centre to a Platinum Soccer Centre;
- moves between SkillZone centres;
- progresses to a Platinum Plus Soccer Centre;
- participates in fixtures involving another SkillZone centre;
- attends a SkillZone camp, tournament or event; or
- is being considered for another appropriate SkillZone programme.

The companies may also use shared administrative, membership, communication, safeguarding or coaching systems.

Personal information will only be shared where there is an appropriate lawful reason and only to the extent reasonably necessary.

10. Sharing Information With Other Organisations

Where necessary, information may also be shared with:

- membership and registration providers;
- payment processors;
- IT and cloud-service providers;
- website and communication providers;
- venues;
- leagues and competition organisers;
- football governing bodies;
- schools;
- partner football clubs;
- insurers;
- accountants and professional advisers; and

- regulatory, law-enforcement, healthcare or safeguarding organisations where necessary.

Where another organisation processes information on behalf of one of our companies, appropriate data-protection arrangements will be put in place where required.

We do not sell personal information relating to players, parents or guardians.

11. Safeguarding

The welfare and protection of children and young people is a priority.

Where a safeguarding concern arises, information may be recorded and, where necessary and lawful, shared with appropriate individuals or organisations.

These may include:

- our Designated Safeguarding Lead;
- relevant management;
- football governing bodies;
- schools and clubs;
- local authority safeguarding services;
- healthcare professionals;
- police; and
- other appropriate safeguarding organisations.

We will only share information that is relevant and proportionate wherever reasonably possible.

12. Photography and Video

Photographs and video may be taken during SkillZone Soccer activities for purposes including:

- coaching and player development;
- coach education;
- internal training;
- programme review; and
- marketing, website and social-media content.

Where consent is required for promotional use of identifiable images of children, appropriate consent will be obtained.

Consent can be withdrawn for future use by contacting us.

Safeguarding considerations will always take priority.

13. Marketing

We may contact parents and guardians about relevant SkillZone Soccer programmes, camps, events and services where permitted by law.

Where consent is required, we will obtain it.

You can unsubscribe from marketing communications at any time.

Operational communications relating to an active membership or booking are not marketing. We may therefore continue to contact you where necessary regarding sessions, venues, payments, fixtures, membership administration, safeguarding or emergencies.

14. Website and Cookies

When you use the SkillZone Soccer website, technical information may be collected, including information about your browser, device, IP address and website usage.

Cookies and similar technologies may be used to operate the website and, where applicable, provide analytics or marketing functionality.

Where required, you will be given appropriate choices regarding non-essential cookies.

15. International Data Transfers

Some technology or service providers may process information outside the United Kingdom.

Where personal information is transferred internationally, appropriate safeguards will be used where required by UK data-protection law.

16. How Long We Keep Information

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected and to meet applicable:

- legal requirements;
- safeguarding requirements;

- insurance requirements;
- accounting and financial requirements; and
- legitimate operational requirements.

Different categories of information may therefore have different retention periods.

Safeguarding, accident and financial records may need to be retained for longer than routine membership information.

When information is no longer required, it will be securely deleted, anonymised or otherwise disposed of appropriately.

17. Information Security

We take reasonable technical and organisational measures to protect personal information against unauthorised access, loss, misuse, inappropriate disclosure, alteration or destruction.

Access is restricted to staff, coaches, contractors and service providers who reasonably require the information to perform their role.

18. Your Data Protection Rights

Depending upon the circumstances, you may have the right to:

- request access to your personal information;
- have inaccurate information corrected;
- request deletion in certain circumstances;
- request restriction of processing;
- object to certain processing;
- request transfer of information where applicable;
- withdraw consent where processing relies upon consent; and
- complain about how your information has been handled.

These rights are not absolute and may depend upon the circumstances and lawful basis for processing.

Children also have rights over their own personal information. Whether a parent or guardian can exercise those rights on their behalf may depend upon the child's age, understanding and circumstances.

19. Keeping Information Up to Date

Parents and guardians should inform us promptly of changes to important information, particularly:

- contact details;
- emergency contacts;
- medical conditions;
- allergies;
- medication; and
- other information relevant to a player's safe participation.

20. Complaints

If you have concerns about how your personal information has been handled, please contact us first so that we can investigate.

You also have the right to make a complaint to the **Information Commissioner's Office (ICO)**, the UK's independent data-protection regulator.

21. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes to our programmes, companies, systems, processing activities or legal requirements.

The latest version will be published on the SkillZone Soccer website.

22. Contact Us

For questions about privacy, personal information or exercising your data-protection rights, please contact:

SkillZone Soccer

3 Anchor Crescent
Knaphill
Woking
GU21 2PD

Email: info@skillzonesoccer.co.uk

Telephone: 01483 270 160

If your enquiry relates to a particular player or membership, please include the player's name and relevant centre so that the request can be directed to the appropriate SkillZone Soccer company.